

# **MOUNTAIN REGIONAL SERVICES, INC.**

**2021 Annual Report**

# A MESSAGE FROM THE PRESIDENT

by John Knopf

In many ways 2021 was a reflection of the previous year with the ongoing COVID-19 pandemic yet again taking center stage. Fortunately, rigorous prevention protocols and the availability of effective vaccines finally allowed life to return to some sense of normalcy. Participants were once again able to gather at MRSI's day facility and venture into the community. While the organization experienced pockets of infection, every case resolved with a full recovery. Kudos to our incredibly courageous direct support professionals who put their own safety at risk to continue delivering services. Your dedication to our mission and those we serve is truly inspiring.

In mid-October, MRSI welcomed representatives from the Commission on Accreditation of Rehabilitation Facilities (CARF) to survey the organization's programs and services. The survey was conducted virtually due to the ongoing pandemic, but all agreed the process was as thorough and comprehensive as ever. After three days of file reviews, inspections and interviews, surveyors delivered a glowing report with just one recommendation from the more than 1,000 standards used to evaluate the organization. I'm pleased to report MRSI received a three-year accreditation, CARF's highest award, validating the organization's commitment to quality.

Disability services faced monumental challenges during the year given the continued lack of appropriate funding and an inability to recruit and retain direct care workers which was exacerbated by the pandemic. The recently completed cost study recognized the need to increase provider rates to ensure competitive wages and enable providers to accept new participants into services. Hopefully, the upcoming legislative budget session will deliver some much needed relief.

This will be my final message for the annual report as I will be retiring in the spring of 2022. After nearly 28 years of service with MRSI, I can honestly say I have had an extremely challenging yet incredibly rewarding career. Along the way, I have had the great pleasure of working with so many caring and genuinely wonderful people. And of course, my greatest honor has been assisting the individuals we serve with attaining their goals. In closing, I'm excited about the future of MRSI and confident in the experienced and professional team who will guide the organization moving forward.



## ABOUT THE ORGANIZATION

Mountain Regional Services, Inc. (MRSI) has been providing quality services to persons with intellectual/developmental disabilities and acquired brain injury since 1985. The nationally accredited services are designed around the needs and choices of participants while providing purpose, respect and dignity. Individuals eligible for home and community-based waiver services are accepted into the program provided space and resources are available and services are appropriate. The organization employs dedicated and highly trained staff who provide individualized care for each person served. Using a team approach, participants interact with a wide range of professionals enabling even the most involved individuals to reach their greatest level of independence.

Residential programs provide individuals with the option of living in homes or apartments integrated throughout the community. Supervised and supported services ensure a healthy environment while providing for privacy, personal security, and self-sufficiency. Life skills such as self-care, housekeeping, meal preparation, and utilization of community resources are developed on a daily basis. Independence is advanced through training in communication, self-advocacy, financial management, and decision-making.

Community integration services are individually tailored to meet the needs of each participant. As with all programs offered at MRSI, choice is the primary consideration and personal growth the goal. Day programs span a broad range from sensory stimulation and communication for the most involved individuals to socialization and behavior management for those pursuing greater independence. Accommodations are also available for older individuals seeking a more relaxed environment. Participants venture into the community on a daily basis to attend events, shop, dine, further their education, etc. Development of computer skills is encouraged with work stations and web access available to all participants.

For individuals who desire employment, MRSI's community employment services offer training, placement, and support. Participants interact with a specialist who facilitates employment discovery, education, internships, and on-the-job training. An extensive network of potential employers has been developed to provide participants with a variety of community-based employment opportunities.

## MISSION STATEMENT

*Assisting each person served  
in achieving the  
highest quality of life!*

## VISION STATEMENT

*To provide quality services that  
support the choices and needs of  
the persons served and promote  
purpose, respect and dignity.*

## BOARD OF DIRECTORS

MRSI is governed by a volunteer Board of Directors who give generously of their time and talents. Their commitment to individuals with disabilities and those who serve them is greatly appreciated and vital to our continued success.

Mike Basom, J.D.  
Attorney  
(Chair)

Mike Seppala  
Banker  
Western Security Bank

Glenna Calmes  
Special Services Director  
Uinta County School District #1  
(retired)  
(Secretary-Treasurer)

Wendy Volk  
Realtor  
#1 Properties

Kathy Davison  
WY House of Representatives  
(retired)  
(Vice-Chair)

John Holderegger, M.S.  
President-CEO MRSI  
(retired)

Tib Ottley  
Realtor  
Uinta Realty

## MEMBERSHIP - AFFILIATIONS

Commission on Accreditation of Rehabilitation Facilities (CARF)

Wyoming Community Service Providers (WCSP)

Disability:IN Uinta County



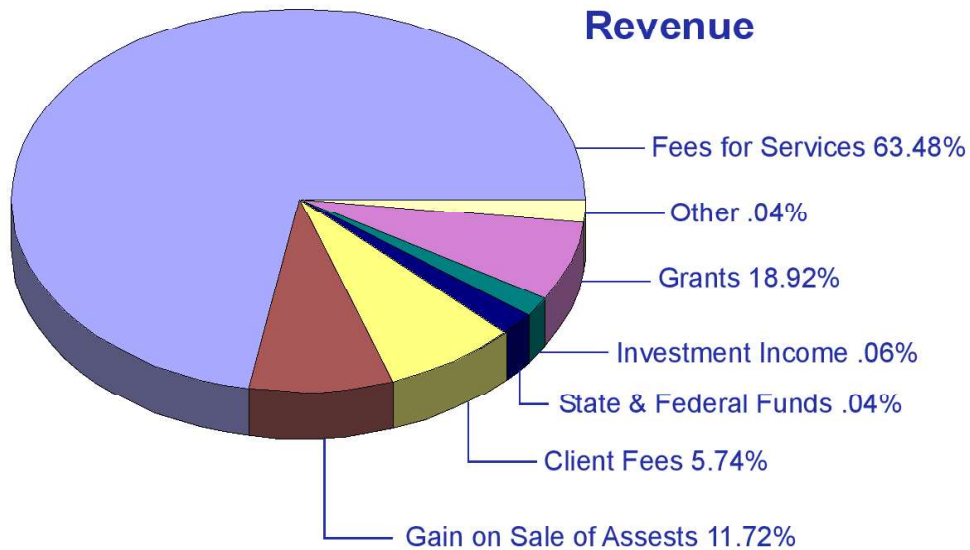
## OUTCOMES - QUALITY ASSURANCE

- Overall satisfaction with MRSI services ..... 93%
- Total number of individuals with an intellectual/developmental disability or acquired brain injury receiving services from MRSI ..... 36
- Average number of trips into the community each year by participants ..... 208
- Satisfaction with community integration services ..... 88%
- Satisfaction with community housing/supported living services ..... 94%
- Number of participants engaged in competitive employment ..... 13
- Average number of months participants have maintained employment with the same employer ..... 96
- Average hourly pay rate for participants in supported employment program ..... \$8.89
- Satisfaction with employment services ..... 95%

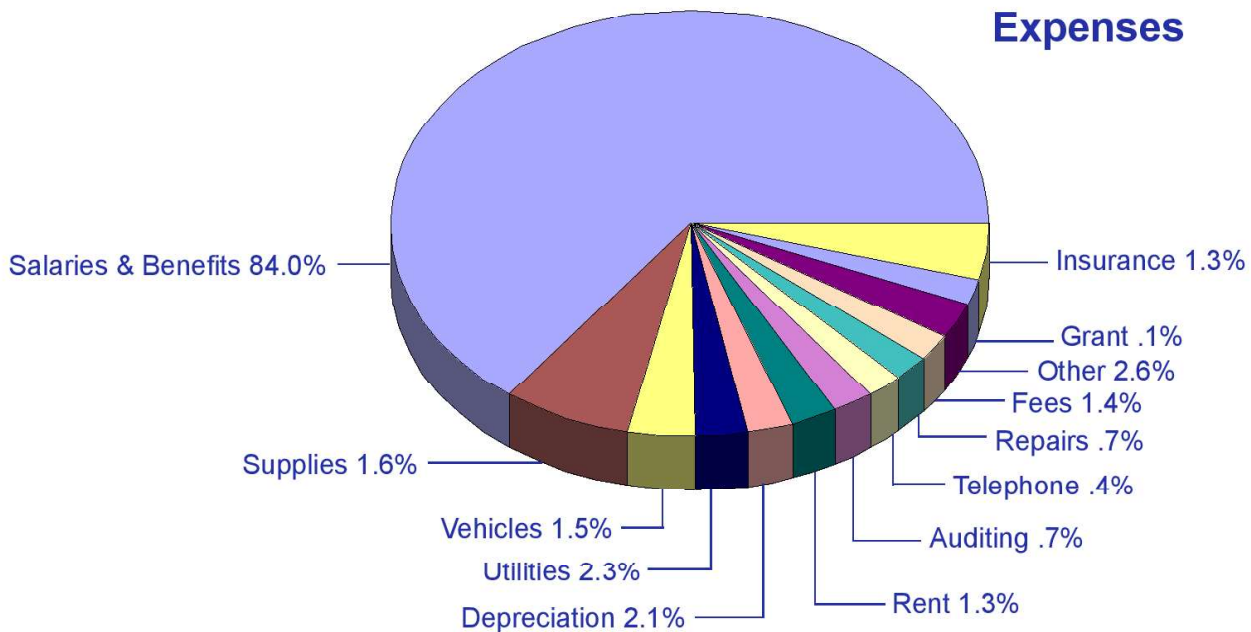
# FINANCIAL REPORT

for the year ended June 30, 2021

## Revenue



## Expenses



Mountain Regional Services, Inc. is a private, nonprofit corporation designated as a 501-C-3 corporation by the IRS.

The following services offered by Mountain Regional Services, Inc. are certified by the Wyoming Department of Health and nationally accredited by CARF, the Commission on Accreditation of Rehabilitation Facilities:

Community Employment Services: Employment Supports

Community Employment Services: Job Development

Community Housing

Community Integration

Supported Living



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